

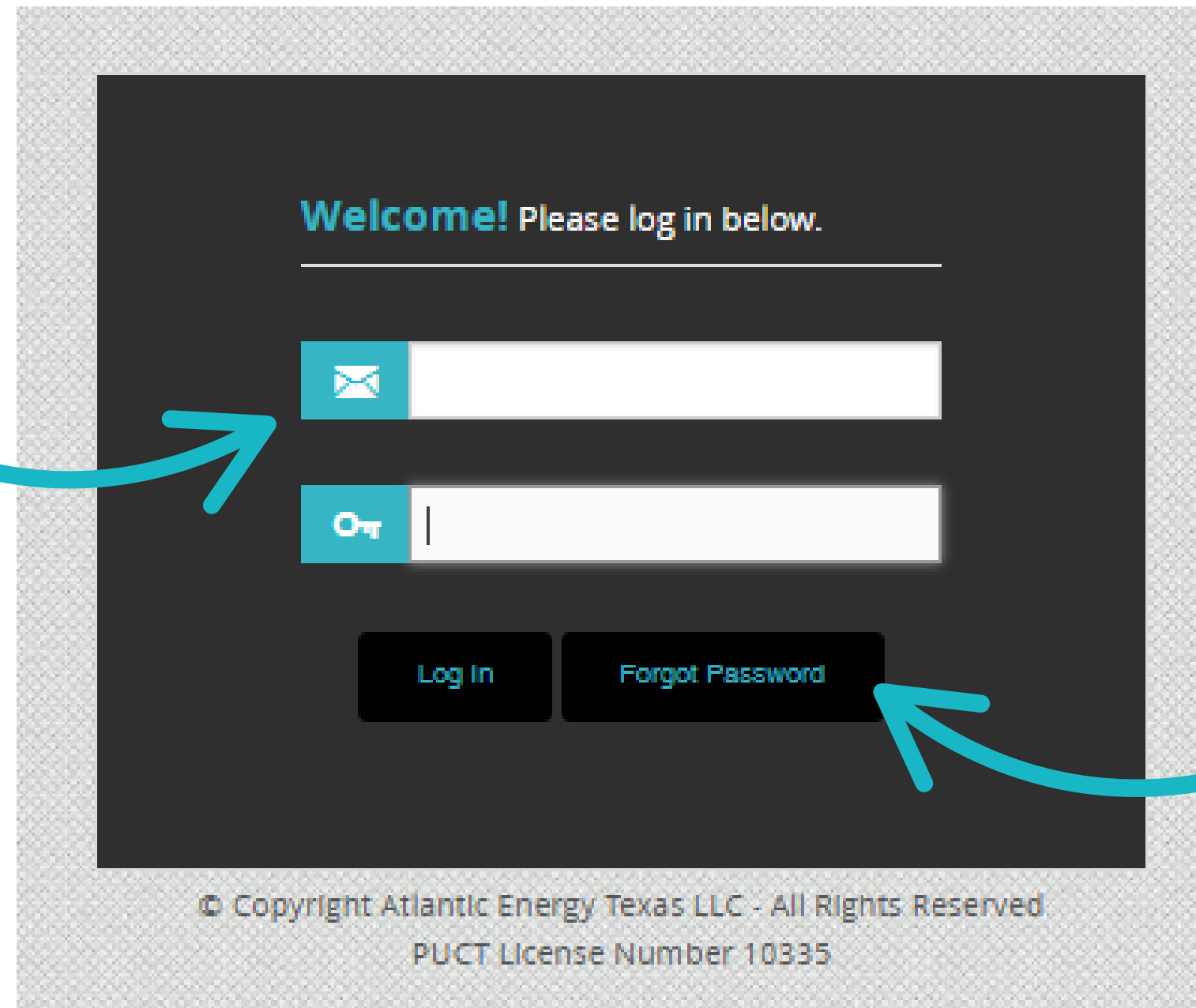


Multi-Family Portal Training



Step 1: Log in to the AE Texas Portal

Type in Email



The screenshot shows a login interface with a dark background. At the top, it says "Welcome! Please log in below." in teal. Below this are two input fields: the first has a teal envelope icon and the second has a teal key icon. At the bottom are two buttons: "Log In" and "Forgot Password", both in teal. A teal arrow points from the text "Type in Email" to the email input field. Another teal arrow points from the text "FIRST TIME LOGIN" to the "Forgot Password" button. At the very bottom, there is a copyright notice: "© Copyright Atlantic Energy Texas LLC - All Rights Reserved" and "PUCT License Number 10335".

FIRST TIME LOGIN

Click the "Forgot Password" button and reset your password with the link sent to your email

REMINDER TO ADD THIS LINK TO YOUR FAVORITES!

<https://multi.aetexasco.com>

Step 2: Home and Alerts Page



ESIID SEARCH >

- HOME
- ALERTS
- UNIT STATUS LISTING
- PROPERTIES
- USAGE AND BILLING
- USERS
- ENROLL
- ACTIVITY

Refer your residents to AE Texas - great rates and reliable service!

REFERRAL INFORMATION ⚡

Show Alerts:

Active

UNIT	DATE	DESCRIPTION	ACTION
2227	06/05/2025 11:35 PM	Resident is ending service. Property will gain power	<div>CLEAR</div> <div>✕</div>
3331	06/04/2025 11:20 PM	Resident is ending service. Property will gain power	<div>CLEAR</div> <div>✕</div>
2209	06/04/2025 3:05 PM	Power for unit 2209 was switched to property on 06/04/2025	<div>CLEAR</div> <div>✕</div>
3313	06/02/2025 9:15 AM	Power for unit 3313 was switched to property on 06/02/2025	<div>CLEAR</div> <div>✕</div>
2231	06/02/2025 9:15 AM	Power for unit 2231 was switched to property on 06/02/2025	<div>CLEAR</div> <div>✕</div>
5	06/02/2025 2:30 AM	Power for unit 5 was switched to property on 05/31/2025	<div>CLEAR</div> <div>✕</div>
2205	06/01/2025 1:51 PM	Power for unit 2205 was switched to property on 05/30/2025	<div>CLEAR</div> <div>✕</div>
4423	06/01/2025 1:51 PM	Power for unit 4423 was switched to property on 05/30/2025	<div>CLEAR</div> <div>✕</div>
2213	06/01/2025 1:51 PM	Power for unit 2213 was switched to property on 05/29/2025	<div>CLEAR</div> <div>✕</div>
1119	06/01/2025 1:51 PM	Power for unit 1119 was switched to property on 05/29/2025	<div>CLEAR</div> <div>✕</div>
4425	06/01/2025 1:51 PM	Power for unit 4425 was switched to property on 05/29/2025	<div>CLEAR</div> <div>✕</div>
2229	06/01/2025 1:50 PM	Power for unit 2229 was switched to property on 05/28/2025	<div>CLEAR</div> <div>✕</div>
3304	06/01/2025 1:49 PM	Power for unit 3304 was switched to property on 05/27/2025	<div>CLEAR</div> <div>✕</div>

View Units Here and Create Alerts for Daily Maximum Usage

Click Here to Clear Alerts

Alert: Power On/Off for Units

Step 3: Units Status Listing Page



ESIID SEARCH >

- HOME
- ALERTS
- UNIT STATUS LISTING
- PROPERTIES
- USAGE AND BILLING
- USERS
- ENROLL
- ACTIVITY

Refer your residents to AE Texas – great rates and reliable service!

REFERRAL INFORMATION ⚡

SEARCH >

Select Units: All Power Statuses

Property Details				
UNIT	POWER STATUS	NOTE		
1	Property power on	Power for unit 1 was switched to property on 05/16/2025 (06/01/2025)	TURN OFF POWER ⚡	ENROLL ⚡
2	Property power on	Resident is ending power service. Property will gain control of power . (06/01/2025)	TURN OFF POWER ⚡	ENROLL ⚡
3	Property power on	Power for unit 3 was switched to property on 05/16/2025 (06/01/2025)	TURN OFF POWER ⚡	ENROLL ⚡
4	Resident has power or unit is off		TURN ON POWER ⚡	ENROLL ⚡
5	Property power on	Power for unit 5 was switched to property on 05/31/2025 (06/02/2025)	TURN OFF POWER ⚡	ENROLL ⚡
1101	Resident has power or unit is off		TURN ON POWER ⚡	ENROLL ⚡
1102	Resident has power or unit is off		TURN ON POWER ⚡	ENROLL ⚡
1103	Resident has power or unit is off		TURN ON POWER ⚡	ENROLL ⚡
1104	Property power on	Resident is ending power service. Property will gain control of power . (06/01/2025)	TURN OFF POWER ⚡	ENROLL ⚡
1105	Property power on	Resident is ending power service. Property will gain control of power . (06/01/2025)	TURN OFF POWER ⚡	ENROLL ⚡
1106	Property power on	Resident is ending power service. Property will gain control of power . (06/01/2025)	TURN OFF POWER ⚡	ENROLL ⚡

Unit Power Status

Enroll a Unit for New Electricity Through Referral Program

Unit Number

Notes for Every Unit

Click Here to Turn Power On/Off

Blue = Power Needs to be Turned On
Green = Power Needs to be Turned Off

Step 3.1: Units Status Listing Page - *Turning On/Off Unit*

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REFERRAL

Activate Unit

You are about to request that the power be turned on for unit 4. Please choose the day that you would like the power to be turned on from the list below.

Activation Date:

Select Date...

☐ Please confirm that the unit is vacant and that you understand that power will be put in the property's name.

Order Activation

STATUSES

POWER STATUS

wer on Power for 06/01/2025)

wer on Resident i power . (0

wer on Power for 06/01/2025)

s power or unit is

TURN ON POWER

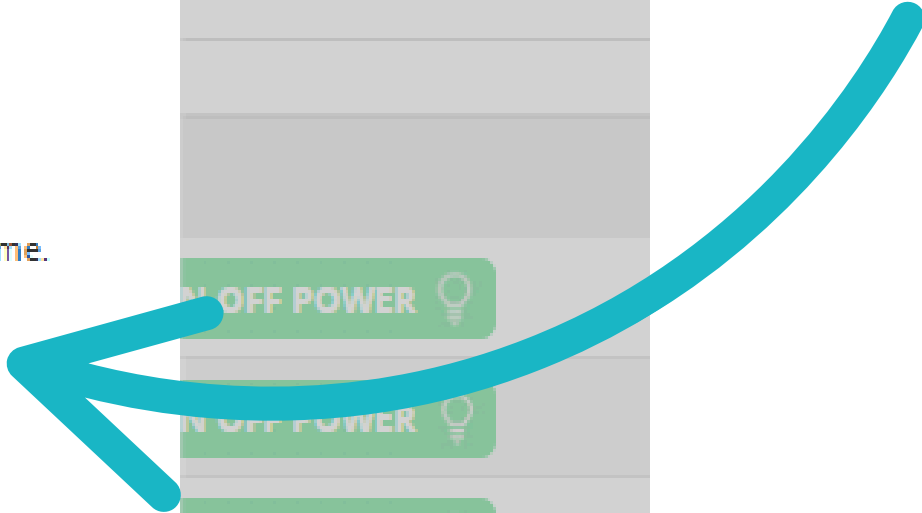
wer on Power for unit 5 was switched to property on 05/31/2025 (06/02/2025)

TURN OFF POWER

s power or unit is

TURN ON POWER

Choose date and hit Order Activation/Deactivation



Step 4: Properties Listing Page



ESIID SEARCH >

- HOME
- ALERTS
- UNIT STATUS LISTING
- PROPERTIES
- USAGE AND BILLING
- USERS
- ENROLL
- ACTIVITY

Property Information

Property Name:

Street Address:

City:

State:

Zip Code:

Utility Company:

Post Pay Product:

☒Post Pay Available☐Pre Pay Available

Phone Number:

Fax Number:

()

-

Auto Shutoff on Gain:

Days Before Auto Shut Off:

High Usage Threshold:

Web Code:

Daily Fee:

Rate:

CSA:

SAVE

DE-ACTIVATE

Units

+ Add New Unit

Refresh

UNIT	RESIDENT ID	ESIID	POWER STATUS	HIGH USAGE THRESHOLD	REP OF RECORD	POWER ON	IS ACTIVE
101	0	1044372222853991	Resident has power or unit is off	No	No	<input checked="" type="checkbox"/>	<div><div></div><div></div></div>
102	0	1044372222853992	Resident has power or unit is off	No	No	<input checked="" type="checkbox"/>	<div><div></div><div></div></div>
103	0	1044372222853993	Resident has power or unit is off	No	No	<input checked="" type="checkbox"/>	<div><div></div><div></div></div>
104	0	1044372222853994	Resident has power or unit is off	No	No	<input checked="" type="checkbox"/>	<div><div></div><div></div></div>
105	0	1044372222853995	Resident has power or unit is off	No	No	<input checked="" type="checkbox"/>	<div><div></div><div></div></div>

Unit Number



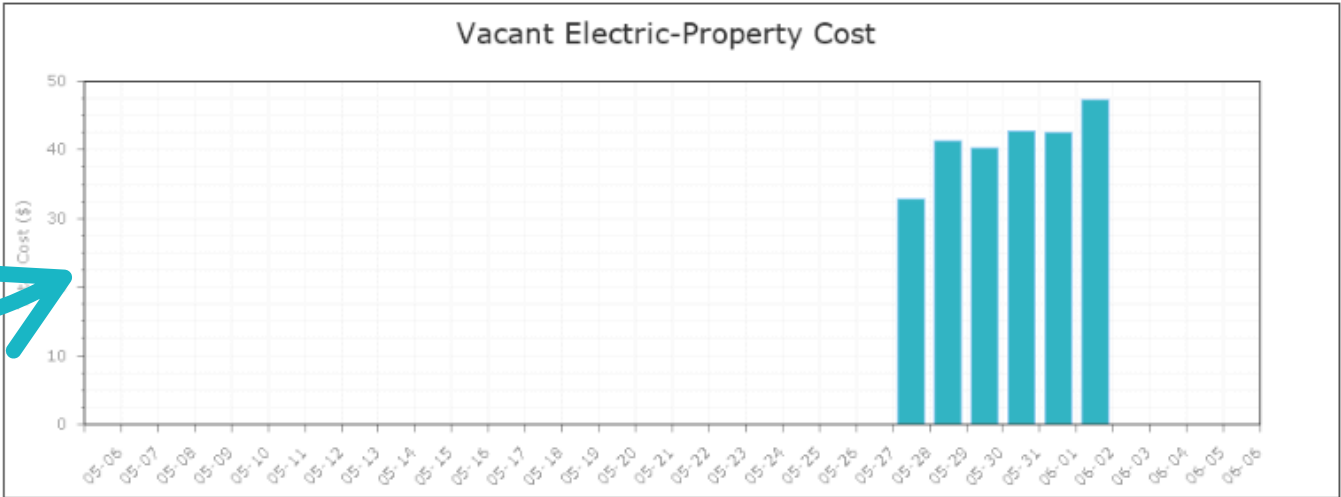
Step 5: Usage and Billing Page



ESIID SEARCH >

- HOME
- ALERTS
- UNIT STATUS LISTING
- PROPERTIES
- USAGE AND BILLING
- USERS
- ENROLL
- ACTIVITY

Graph Consumption: Daily



Click on the graph for cost details. Unit details shown below.

Property Electricity Cost Summary From: 5/8/2025 to: 6/6/2025

Total Units Billed: 9

Total Cost: \$247.24

Click column name to sort						
UNIT	SERVICE DATE FROM	SERVICE DATE TO	DAYS ACTIVE	TOTAL KWH	ESTIMATED COST	AVERAGE DAILY COST
A	05/28/2025	06/02/2025	6	168.03	\$28.32	\$4.72
C	05/28/2025	06/02/2025	6	29.02	\$6.08	\$1.01
D	05/28/2025	06/02/2025	6	227.85	\$37.90	\$6.32
E	05/28/2025	06/02/2025	6	115.70	\$19.95	\$3.33

Property Cost Graph

Option to Select Service Dates

Graph Consumption by Daily/Weekly/Monthly


Average Daily Cost

Unit and Property Name

Dates of Service

Daily Active and Total Charge/kWh for that Unit


Step 6: Resident Enrollment Page



ESIID SEARCH >

HOMEALERTSUNIT STATUS LISTINGPROPERTIESUSAGE AND BILLINGUSERS**ENROLL**ACTIVITY

RESIDENT ELECTRICITY REFERRAL OPTIONS



Three easy ways to help your residents get started with AE Texas:

1. Enter your resident's e-mail address and we'll send them instructions on how to get started.

Email Address:

SEND EMAIL

2. Residents can call 855-481-9148 and provide promo code MFPORTAL to get help from AE Texas customer service in finding the best electricity plan.

3. Refer your residents to www.aetexasco.com and they can shop online using promo code MFPORTAL.

BACK TO HOME


Two Ways to Refer and Earn

1. Enter your resident's email address and we will send instructions on how to get started with AE Texas

2. Call 844-335-1713 and give your unique promo code

Referral Program

- Give your residents peace of mind in choosing AE Texas, your trusted energy partner, to help create a seamless move-in experience for them.
- Earn money back when residents sign up through your portal referral link. Use dollars toward property enhancements, community events, and more.

A photograph of two young women sitting on a large cardboard box in a room. They are both holding mugs and smiling, looking towards the right. The room is filled with more cardboard boxes, suggesting a moving process. The lighting is warm and the atmosphere is positive.



Thank you for choosing us for your electricity needs!





Why Choose Us?

Rates Made for You

One size doesn't have to fit all when you choose AE Texas. We customize our plans specifically for apartments and townhomes.

You Can Count on Us

Dedicated team to help with your every need

Come up with Something Good

What do we want to say? Is there anything special we want to share right off the bat?

